



**TENDER NOTICE FOR HIRING OF CALL CENTER SERVICES FOR
PLRA**

The Punjab Land Records Authority (PLRA) invites bids according to “Single Stage One Envelop Method” as prescribed under PPR-2014. The procurement is to be carried out through EPADS portal. All interested bidders have to be registered on (<https://punjab.eprocure.gov.pk>). Any information / procedure regarding registration can be seen/obtained from portal (<https://ppra.punjab.gov.pk/e-procurement>). Manual /conditional tenders / telegraphic tenders / tenders by post will not be entertained.

Sr. No.	Description	Estimated Cost (PKR)	Bid Security (PKR)
1	Hiring of Call Center Services for PLRA	131M	3,000,000/-

The contract shall be for a period of three (03) years. All interested bidders have to upload the bid security in the form of bank guarantee / CDR / Bank Draft issued from any scheduled bank of Pakistan in favor of PLRA on the same portal up to half hour before the opening date and time of tender. However, original bid security has to be submitted to the given address on or before the closing time of tender, otherwise, online bids will not be entertained. **A pre-bid meeting shall be held on 10.03.2025 at 12:00 p.m. at below address.**

The bid must be submitted on EPADS according to following date/time. Bidders are advised to ensure uploading the Bid on E-PADS Portal well before the submission deadline and not wait for the last date and time to upload the bid:

Last date for submission of bid on EPADS: 17.03.2025 till 12:00 p.m.
Opening of Bids 17.03.2025 at 12:30 p.m.

The online submitted bids will be opened on the portal by the respective Committee as per given date/time in the office mentioned below in the presence of bidders who opt to be present.

Tender Notice /Bidding document are available for the registered bidders on EPADS portal and Punjab Procurement Regulatory Authority (PPRA) /PLRA website. Bidders may obtain further information by sending email to ‘proc.officer@punjab-zameen.gov.pk’ or by contacting at following address.

Dy. Director (Procurement), PLRA
2 km, Thokar Niaz Baig Bypass, Opposite DHA-EME Sector,
Main Multan Road, Lahore
042-99330125-26, Fax 042-99330127
Web: www.punjab-zameen.gov.pk