



Punjab Land Records Authority
Government of Punjab



HIRING OF CALL CENTER SERVICES FOR PUNJAB LAND RECORDS AUTHORITY

The Punjab Land Records Authority (PLRA) invites sealed bids from eligible bidders for the **Provision of Call Center Services**. Bidding shall be conducted according to “**Single Stage Two Envelop Method**” (Technical and Financial bids) as prescribed under Punjab Procurement Rules 2014.

Interested bidders may obtain bidding document from this office during office working hours against submission of application along with bank deposit receipt of PKR 1000/- in “Punjab Land Records Authority Collection Account-I”, Account #: 6580036040700020, IBAN: PK82BPUN6580036040700020, BOP-0330 EME Sector DHA, Lahore immediately after publication of advertisement.

Bids, complete in all respect, must reach this office on or before **02-Nov-2023 at 12:00 p.m.** and must be accompanied by bid security of PKR 500,000/-. Amount of bid security is within five percent of the estimated price of PKR 22.4M as per Rule 27 of PPR 2014. Bids will be opened on the same day at **12:30 p.m.** Any bids received after the scheduled time shall not be entertained and would be returned unopened. PLRA may reject all bids at any time prior to the acceptance of a bid.

Bidding document and invitation of bids are available on the PPRA & PLRA websites. Bidders may obtain further information by sending email to ‘**proc.officer@punjab-zameen.gov.pk**’ or by contacting at below mentioned address.

Dy. Director (Procurement), PLRA
2 km, Thokar Niaz Baig Bypass, Main Multan Road, Lahore
042-99330125-26, Fax 042-99330127
Web: www.punjab-zameen.gov.pk